

Frequently Asked Questions

The responses below are contingent upon Center for Disease Control (CDC) guidelines, the Texas Department of State Health & Human Services (TDSHSS) requirements. As decisions are made CCA will exercise appropriate flexibility in accordance with our governing authorities. In these uncertain times, we will exercise appropriate flexibility as needs and mandates dictate.

SAFETY

1. When it comes to safety measures, we will follow CDC protocols and state and local government directives. There will be physical safeguards put in place such as social distancing reminders, temperature checks, and regular facilities cleaning. A detailed set of protocols will be shared with parents at a special meeting before the beginning of the school year. We are working to maintain a safe environment where risk is minimized while also being mindful of student comfort.
2. What's the plan for outbreaks?
CCA will follow CDC guidelines, TDSHSS requirements.
3. Will students be able to play outside for recess and have PE during the day?
Yes, students will be able to play outside. To maintain safety, playground use will be available one classroom at a time. PE class size will be smaller and limited to students within the same classroom.
4. If children are playing outside is the equipment cleaned in between classes?
Yes, the playground will be cleaned between groups of students using electrostatic equipment with Clorox products.
5. How often will the temperature test be performed?
Students, faculty and staff will have temperature checks when they enter the building on a daily basis. CCA will follow any additional CDC and TDSHSS guidelines for temperature checks.
6. How will social distancing be practiced?
CCA has put various measures in place such as reorganizing lunch room space throughout campus, posting 6 feet apart signage throughout the campus, and is providing faculty, staff and administrators with extensive

training that will be introduced to students once on campus. The goal is to limit as best as we can the interaction of students from other classrooms.

7. Are students required to wear masks?

It is at the parent's discretion for students to wear masks on campus. Parents will need to provide masks (Special instructions will be provided during our beginning of year meeting). Our teachers and staff will be wearing masks throughout the day until further notice from CDC, local, and state government.

8. How will restrooms be kept clean when students go independently throughout the day?

A set of protocols are being developed and will be shared with parents as part of the beginning of the school year meeting.

9. What other additional safety measures are being taken?

Hand sanitizing stations are available outside every classroom. Students will sanitize their hands before going into the classroom. Shoes will be sprayed down with a mixture of alcohol and water. Classroom and classroom equipment will be sprayed down with hospital grade solutions using electrostatic equipment. All classrooms are equipped with Airdog Air Filtration systems.

FINANCE

1. Will there be any tuition increases due to additional processes/procedures triggered by COVID-19?

No.

2. What is the tuition breakdown for the different instructional models?

a. On-site and hybrid (100% tuition)

b. Virtual learning as per parent's decision (75% tuition)...limited access to school events/activities (*the adjusted tuition rate does not apply to a statewide mandate for schools in Texas to implement distance learning.*)

***Virtual learning is a homeschooling model with the assistance of the teacher. Teachers will provide all academic materials including but not limited to videos, google classroom instruction, assessment and evaluation, and synchronous avenues of learning.

*****Deadline to apply for virtual learning is July 31st**

3. Can we make changes to our learning choices as it gets closer to school and as we get more information about COVID-19?

For on-site learning, if space is available and circumstances warrant, change will be granted. For virtual learning, the deadline is July 31st.

4. What is the best contact for FACTS Tuition questions?

You can email Marianne Larson at mmlarson@ccamcallen.com

5. Are there any scholarships available as part of the COVID-19 relief?

Yes. Scholarships are available for eligible families. Scholarship application is available at ccamcallen.com under Admissions/Apply for financial assistance button. Scholarships are limited to available funds.

PROGRAM SET-UP

1. When all COVID-19 restrictions are lifted in Hidalgo County and throughout the state will the education options still be available?

The on-site and the on-line options will be available. The availability of virtual learning will be dependent on enrollment demands. Deadline to apply is July 31st.

2. Will food services be provided for CCA students?

It is the intent to provide food services for students who are interested. Food service operations will follow CDC, state, and local government guidelines. Please look at CCA's website for information on payment options and menu (available at the beginning of the school year).

3. Will uniforms remain the same for next year?

In an effort to provide sensitivity to economic constraints parents may be facing, we will operate with a modified dress code. A modified dress code consists of blue denim jeans and the CCA polo. For this year, there will be no formal uniform. Friday attire is still jeans with spirit day t-shirt.

4. Will children who elect to attend school remotely be able to participate in extracurricular activities and sports programs?

We will be providing more information prior to the start of the new school year as we set protocols for this school year.

5. Will virtual learning students have opportunities for onsite/on campus fellowship and activities?
Opportunities will be based on available resources and capacity at the CCA campus.
6. What exactly is remote or virtual learning? Virtual learning is a homeschooling model with the assistance of the teacher. Teachers will provide all academic materials including but not limited to videos, google classroom instruction, assessment and evaluation, and synchronous avenues of learning. The parent functions as a facilitator of the program.
7. Who can we contact for questions moving forward?
You can contact the school office by phone at (956) 686-7886. Or email the following personnel for further information:
 - Mr. G (mrg@ccamcallen.com): finances and/or scholarship
 - Diana Bivens (msdiana@ccamcallen.com): Preschool information
 - Maria Bridwell (msbridwell@ccamcallen.com): Elementary/Middle School & academics
 - Julie Thornton (msjulie@ccamcallen.com): Enrollment and general admissions questions
8. Will the After School Care Program be available at CCA?
Availability of the ASC (Elementary and Middle School) will be contingent upon student enrollment and staff availability.